



# "Car Replacement Friend"



# Message from Chairman

It is imperative at very outside to understand that the program for car replacement is not an insurance product under the scheme of things. It is but a system of convenience designed to give relief to subscribers in the event of theft of car on an accident. Once a car get stolen or unstable due to accident, Normal duties and business will experience hard interruptions and daily life will be difficult.

It is during the critical period that the program is most useful. The relief provided under the program cannot be measured in terms of money but the assurance that normal activities can continue despite the loss of car use in itself priceless.

The car replacement program assures that normal activities and daily duties can be made possible until a permanent solution is achieved.

More than eight thousand cars was reported stolen in the year 2010 which is causing much concern to the authorities and the insurance companies car accident for the same years has increased compare to previous year. This trend will continue considering the increase in number of cars on the road. It is in this light that car replacement program can play a big part to assist car users during the time need. The amount of annual fees for the program is meager when compared to the cost of and the difficulties which ensued an accident or car get stolen.

I am happy to say that more than 40,000 of Mooshicar Car Replacement Program subscribers enjoy the feeling of confidence and assurance that there will be help and relief should anything happens in the future. To these subscribers I wish to thank them for believing in us and for their support to make this programme a success. To those who are yet to be subscribers I hope they will be part of the growing group of forward looking people who care about themselves and their family in an event of future mishap. I wish to thank all staff and associates of Mooshicar who work tirelessly to ensure the success of the programme. Let us continue the hard work and be of service to all our subscribers where ever and whenever the call is made.

Thank You

Dato Daud Darus





# Message from Managing Director

On behalf of the Board Management & Staff of Mooshicar Sdn Bhd. It is my pleasure to introduce to you, our company's corporate profile.

We are very fortunate to have this opportunity to share and relate our success story at this point in time, Where business climate known to be tough and hostile. We attribute our successes from the good support of our business partner established over the years arising from our unwavering commitment to services, reasonable pricing and reputedly quality satisfaction.

Our achievements accomplished over the years, were the direct response from our valuable pool of experiences, loyal and dedicated employees whom I would like to take this opportunity to record my appreciation. To all of you, I owe my respect and duty to serve.

My gratitude also to my Chairman Dato Daud Darus for his guidance and advice towards supporting the effort of the management in steering the company to greater heights. Finally, to our valued customers, business associates, bankers, We thank you sincerely for your unwavering support and cooperation over the years.

Regards

Dato Nadaraja Shanmugam



# Message from Corporate Manager

As a Manager I am responsible of doing this corporation and follow monitor step by step.

Other than that our company haved 150 agents in entire Malaysia. For example at Kuala Lumpur, Johor, Kelantan and others, We also have agents in Sabah and Sarawak. Our service and speed of agents have attracted customers to give us good feedback and good reaction. This has made our service better known to the public.

Mooshicar Sdn Bhd is the only company do this service and offers malaysian branded cars only. This service already operate 16 years from 2004 until now.

Mooshicar success right now because staff quick give respond to customer and this causes make customers happy with our service and trusted with us. This worked make customer still committed with us until this day. Mooshicar is the only company that does a great car service and give properly deliver car replacement.

With this oppurnity i want to give my applause to all staff and give my appreciate to my boss because always trusted me and to others staff also for them doing their respective work. My gratitude also to Chairman Dato Daud Darus & Managing Director Dato Nadaraja A/L Shanmugam for this a golden opportunity and supported the effort to me in steering the company for greater the heights. Then i want to thanks all customer which has been trusted and appreciated us to doing this serviced.

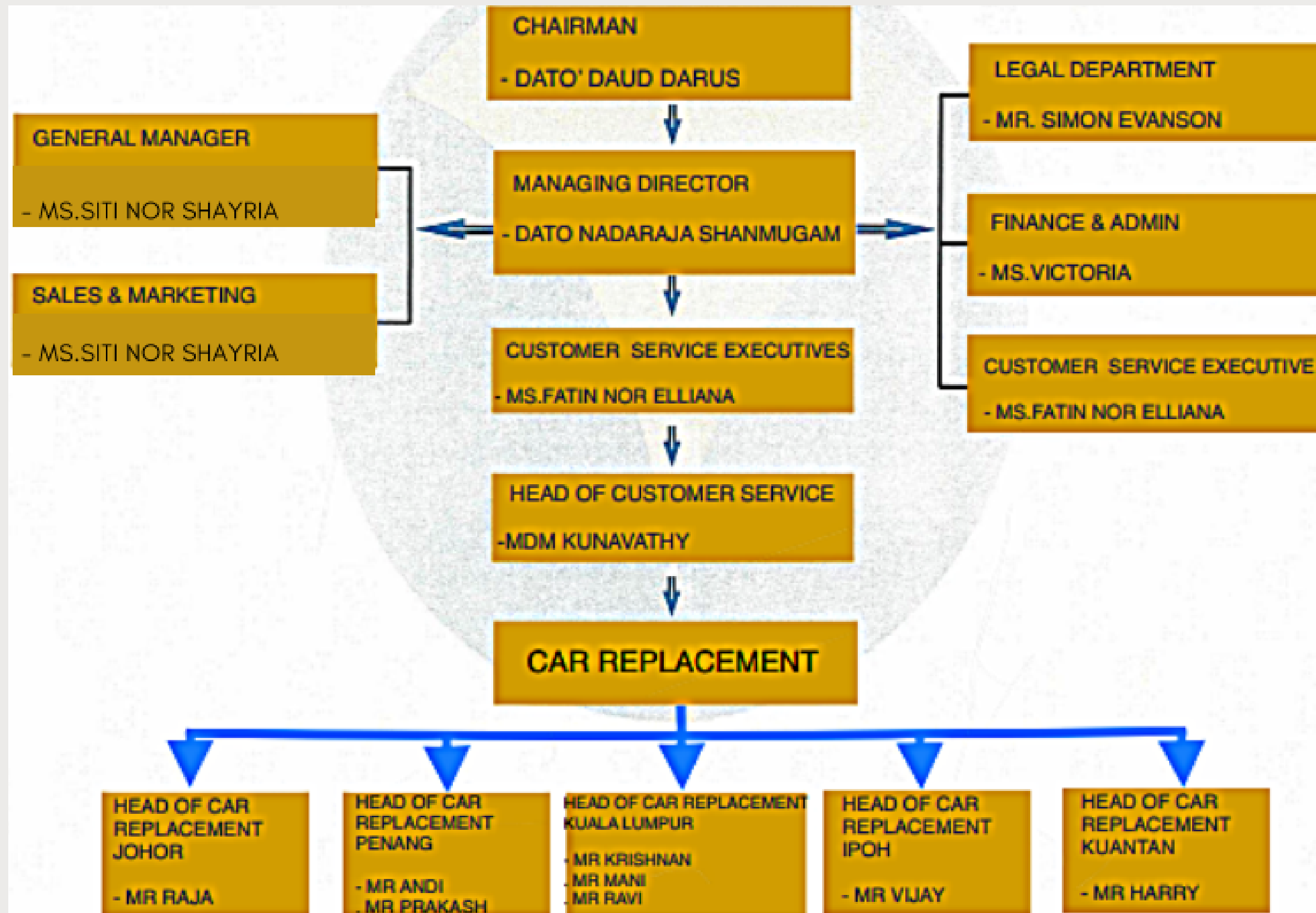
My hope as a manager in this company is to expand the empire of mooshicar company on the international world stage and able to give all the trust to our customers as best as possible.

Regarde

Siti Nor Shayira



# ORGANISATION CHART



# INTRODUCTION

Mooshicar Sdn Bhd. is supported by network of companies foremost of which Fajar Mega Travel & Tours Sdn Bhd (FMT CAR RENTAL ) with a fleet of more than 250 cars. The company was formed as a result of extensive market research, costing, analysis and after adopting a holistic approach to the solution of the problems faced by accident and theft victims.





# Vision

A highly ethical and professional business organization specializing in the efficient and reliable provision of temporary vehicle replacement service, conscious of its obligations as a responsible corporate citizen and positively contributing to the nation

# Mission

To provide customer satisfaction and support mainstream national agenda. Particularly in helping to improve the standard of road and highway safety. To ensure the availability of an affordable mechanism for every member of the public to, as soon as possible, minimize the trauma they undergo in the event of a motor vehicle accident or theft involving their personal/ company cars



# TERMS AND CONDITIONS

- This program should be called as “My Car Replacement Friend”
- "My Car Replacement Friend" is intended to alleviate the burden of customers involved in car accidents or theft.
- The "My Car Replacement Friend" only applicable to Private Cars and Company Cars and does not extend coverage to Commercial Vehicles.
- “My Car Replacement Friend” is open only for Customer in Malaysia.
- All replacement cars are less than (7) years old and in good condition.
- Unlimited claims can be made within 24 hours or from the date of the accident up to 21 days.





# TERMS AND CONDITIONS

- The company refers to Mooshicar Sdn Bhd and those who join this programme will be known as participants.
- the programme shall effectively cover participant's motor car from the date and time of commencement of coverage for registered motor car for a period of one year. there is no limit to the number of times that a participant may claim for a replacement car during any period of coverage provided that the claim for replacement arises from theft or accident involving participant's motor car.
- Replacement cars will be of malaysian make and models.  
Windscreen coverage is not provided under the programme.
- The car replacement periods are inclusive of the collection and drop off days.





# TERMS AND CONDITIONS

- Replacement cars may be collected from and returned to any of the company's collection centres, any Allianz General Insurance office.
- participant are required to inform Mooshicar Sdn Bhd immediately on the incident and collect replacement cars within one week from the date of the occurrence of the accident or the theft of the car in question
- The company reserves the right to decline coverage in respect of cases where it is clear by virtue of police investigation, obvious visible signs and conduct or by other means that the driver of the participant was, at the material time, driving under the influence of intoxicants, liquor or drugs or was engaged in any illegal or unlawful activities.





# CLAIM PROCESS

- Customers are required to provide 3 important information as below:
  - \* Identification card
  - \* Car license
  - \* Police Report
- Customer family members can make a claim on behalf of the owner by providing certain documents i.e. IC, license, police report and authorization letter from the vehicle owner authorizing to take the replacement car under "My Car Replacement Friend".
- Location for car replacement delivery can be done at customer's preferred location or at a nearby public transport location.



# BUSINESS PARTNER

**Allianz** 

  
**ZURICH**

  
BERJAYA SOMPO  
INSURANCE

  
**CIMB**

  
**ZURICH**<sup>®</sup>  
TAKAFUL

**CHUBB**<sup>®</sup>



# ALLIANZ INSURANCE

## Enhanced Road Warrior

Your best road partner! Not only are you reassured of reliable 24-hour free unlimited towing distance and roadside assistance, you'll get additional benefits such as free car replacement, compassionate cover and flood cover too.

**1300 22 5542**  
Mon-Fri 8.00AM - 8.00PM

Login or Sign up ▼

**Allianz**  [Personal Insurance](#) | [Business Insurance](#) | [Allianz](#) | [Customer Service](#) | [Online](#) 

[Allianz](#) > [Enhanced Road Warrior](#)

### Enhanced Road Warrior

Product Info

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### Enhanced Road Warrior

Your best road partner! Not only are you reassured of reliable 24-hour free unlimited towing distance and roadside assistance, you'll get additional benefits such as free car replacement, compassionate cover and flood cover too.

 Chat with us



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## Product Info

Enhanced Road Warrior is a 24-hour roadside assistance which offers a very comprehensive scope of protection during a car breakdown or for when you or your passengers sustain personal injuries in the event of an accident.

### Coverage:

- ✓ Allianz 24-Hour Free Unlimited Towing Distance and Car Assistance Programme including minor roadside repairs etc
- ✓ Wide choice of authorised panel workshops nationwide
- ✓ Personal accident coverage for you and your passengers
- ✓ Accidental death and permanent disablement coverage
- ✓ Free car replacement
- ✓ Compassionate cover
- ✓ Compassionate flood cover

## ADDITIONAL BENEFITS



### Car Replacement

In the event of an own damage, total loss or theft claim, a replacement car will be provided (each and every incident) for a maximum of:

- Plan A 5 days
- Plan B 6 days
- Plan C 7 days

You can opt for an additional 7 days car replacement service chargeable at RM90.00 a year (Subject to Service Tax).

- When you call Allianz or its service provider to inform them of an accident, you should also inform Allianz or its service provider that a replacement car is required. Allianz or its service provider will ask for a copy of the police report and make the necessary arrangements with you. The request for the car replacement shall be made within 3 weeks from the date of accident/theft.
- Arrangements can be made to collect the car replacement from Monday to Friday from 8.30am to 5.30pm.
- The replacement car may be collected from any of Allianz General Insurance Company (Malaysia) Berhad's branches.
- The replacement cars will be of Malaysian make and model and be in the region of 1500cc.
- Territorial Limits: Within Malaysia only.
- The services must be pre-authorized by Allianz and its services provider to be eligible for reimbursement.
- Original receipts must be kept to be entitled for reimbursement.
- Reimbursement is limited to 3 times a year.



### Compassionate Cover

In the event of a total loss or theft claim, you will receive an amount equivalent to 10% of the Sum Insured of the vehicle, subject to a maximum of:

- Plan A RM 6,000
- Plan B RM10,000
- Plan C RM15,000

## ELIGIBILITY

1. Vehicle owners aged between 17 years to 80 years.
2. Children between ages 15 days to 15 years are entitled to 50% of the benefits hereinabove.
3. Persons above the age of 80 years are excluded from cover.

## PREMIUM TABLE

Plan A	Plan B	Plan C
RM 99	RM 179	RM 259

Please add RM10 for Stamp Duty.  
Premium subject to Service Tax.

## EXCEPTIONS

The Car Assistance Program benefits shall only be rendered to vehicle registered with Allianz and its services provider. Allianz and its services provider shall not provide its services in respect of or under the following circumstances:

1. Services which is not organized or pre-approved directly by Allianz and its services provider.
2. Cost of services which are claimable under Motor Insurance Policy.
3. Any cost on the vehicle and its parts and cost of repairs at the workshop or service centre.
4. If the vehicle is or has been modified for participation in rally and racing or modified against government regulations.
5. Service provision outside the territorial limits stated.

# ZURICH GENERAL INSURANCE

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## Z-Drive Assist

### Drive with Confidence on the Road with Z-Drive Assist

Drive with Confidence on the Road with Z-Drive Assist, our yearly renewable insurance plan which provides 24/7 Roadside Assistance for your vehicle. Even better, we have Flood Protection & Personal Accident Benefits for the Driver and All Passengers of the Vehicle.





# ZURICH TAKAFUL INSURANCE

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## Z-Drive Assist

### Drive with Confidence on the Road with Z-Drive Assist

Drive with Confidence on the Road with Z-Drive Assist, our yearly renewable insurance plan which provides 24/7 Roadside Assistance for your vehicle. Even better, we have Flood Protection & Personal Accident Benefits for the Driver and All Passengers of the Vehicle.



## Panel Workshops for Accident Repair

Chubb's motor assistance service is just a phone call away even after purchasing your motor policy. We have over 200 panel workshops for accident repairs nationwide. Find the complete list of Chubb panel workshops from the map locator below or enjoy exclusive services by sending your car to one of the Chubb Preferred Repairers!

### Chubb Preferred Repairers

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At Chubb, we always strive to provide our customers with the highest quality of work and services. With this in mind, we are proud to introduce "Chubb Preferred Repairers", a service crafted exclusively to offer Chubb customers in Malaysia the attention and customer experience they deserve when it comes to accident related services and claims. "Chubb Preferred Repairers" are meticulously selected based on the standard of their repair work, professionalism as well as facilities available in their workshops. These are important criteria to ensure Chubb's customers are able to enjoy value-added services such as:

- Lifetime warranty on repair
- Faster claims approval
- Priority repair including SMS repair updates for Chubb customers
- Concierge service from the accident scene, lodge police report, ride home
- Post repair wash and detailing of the car
- Pickup & delivery of the vehicle

# CHUBB



# BERJAYA SOMPO INSURANCE

## Motor Claims

Claim services for vehicle damage, theft, third party property damage and others.



**Non-Motor Claims**

**Motor Claims ▶**

**SOMPO ESi-Motor Claims**

**Health Claims**

**FAQs**

Here are the general guidelines to adopt in the event of a possible claim happening:

- To lodge a police report within 24 hours from the time of the accident.
- To notify us of the accident as soon as possible.
- Arrange to send your damaged vehicle to the nearest authorised panel workshop.
- All correspondence received from third parties must be forwarded to our company.
- Do not admit liability and do not negotiate or offer compensation to any third party.
- Click [here](#) to download the Claims Guide for Motor Accidents.

**Notice to Private Car Comprehensive Policyholders ▶**

**Notis kepada Pemegang Polisi Kereta Persendirian ▶**

**Motor Accident Damage Claim**

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## Motor Accident Damage Claim

### Documentation required for claims purposes:

- Duly signed and completed **Motor Claim Form**.
- Copy of insurance policy schedule / cover note.
- Police report.
- Copy of updated registration card (both side)/ Vehicle Ownership Certificate
- Copy of road tax disc.
- Copy of Insured's identity card.
- Copy of Form 9 or 13, for company-owned vehicle.
- Copy of driver's identity card and driving license.
- Workshop estimate for repairs.

Download the following [listing](#) to find out more

### Please select an authorised panel workshop

[DRS Quality Workshops ▶](#)

[Other Panel Workshops ▶](#)



## Kuala Lumpur

- A-3-23 , Centrio Pantai Hill Park, 6 Jalan Murni 59200 Kuala Lumpur
- Fajar Mega Travel & Tours Sdn Bhd  
No . 7 , Jalan Yap Kwan Seng, 50450 Kuala Lumpur

## Penang

- Mooshicar Sdn Bhd  
No. 5 Lorong Tan Sai Gin 2 Bukit Mertajam , Penang

## Pahang

- Mooshicar Sdn Bhd  
No. 2 Jalan Tun Ismail 25200 Kuantan Pahang Darul Makmur

## Johor

- Mooshicar Sdn Bhd  
No. 16 Jalan 2/10 Taman Intan Johore Baru





## Perak

- Mooshicar.Sdn.Bhd  
No. 40 Hala Sepakat 12 Taman Pinggir Rapat Pesona 31350 Ipoh  
Perak

- Kelantan

Lot L1A32 (e), Arrival Airside, Level 1 Sultan Ismail Petra Airport  
Pengkalan Chepa, 16100 Kota Bharu, Kelantan  
*AG Car Rental* Lot 268, Jalan Panji, Kampung Chempaka, 16100  
Kota Bharu, Kelantan

## Sabah

*Kings Car Rental* Tanjung Aru Plaza, 1, Jalan Mat Salleh, Tanjung  
Aru, 88100 Kota Kinabalu, Sabah

- Sarawak

AJ205 1st Floor, MJC, Batu Kawah New Township, Jalan Batu  
Kawa, 93250 Kuching, Sarawak  
*Donz Car Rental* Lot 6944, Lorong 10A, Allamanda, Desa Pujut, Bandar  
Baru Permyjaya, 98000 Miri







LOCATION OFFICE: MOOSHICAR SDN BHD

A-3-23, Centrio Pantai Hill Park, 6 Jalan Murni,  
59200 Kuala Lumpur





# NEW MALAYSIA CAR



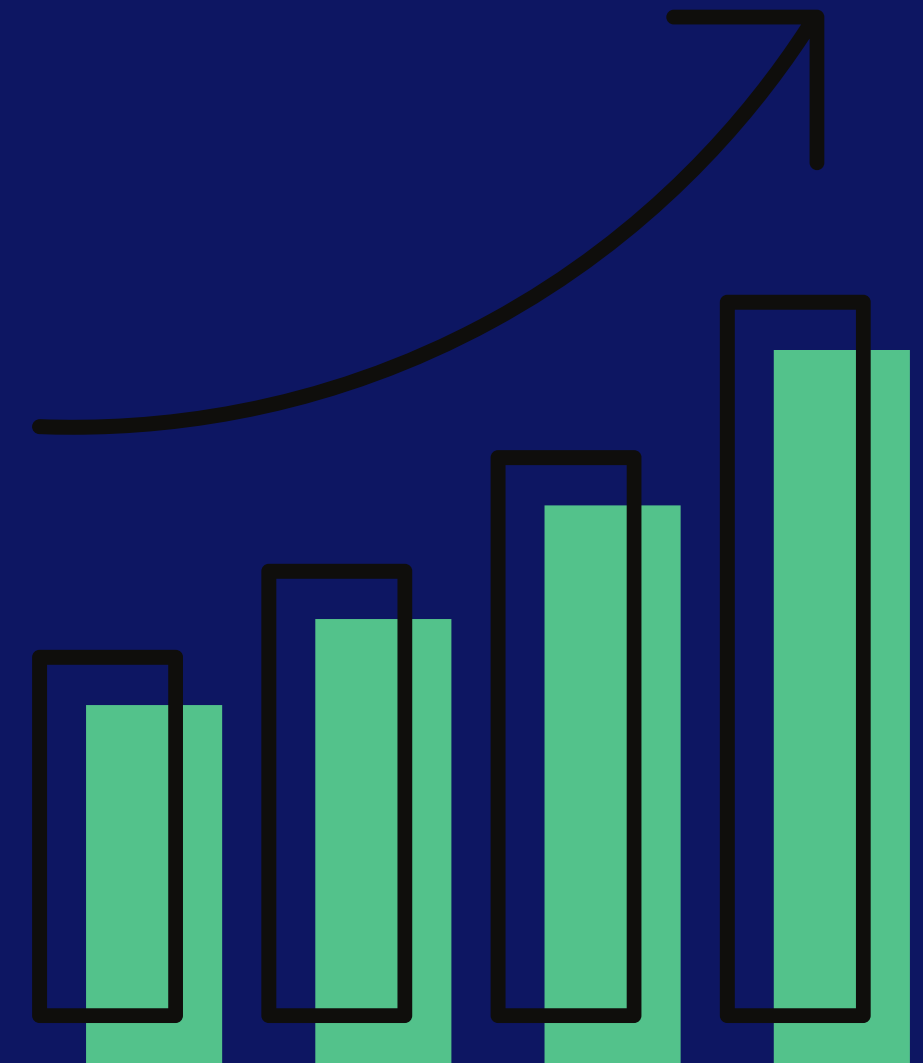
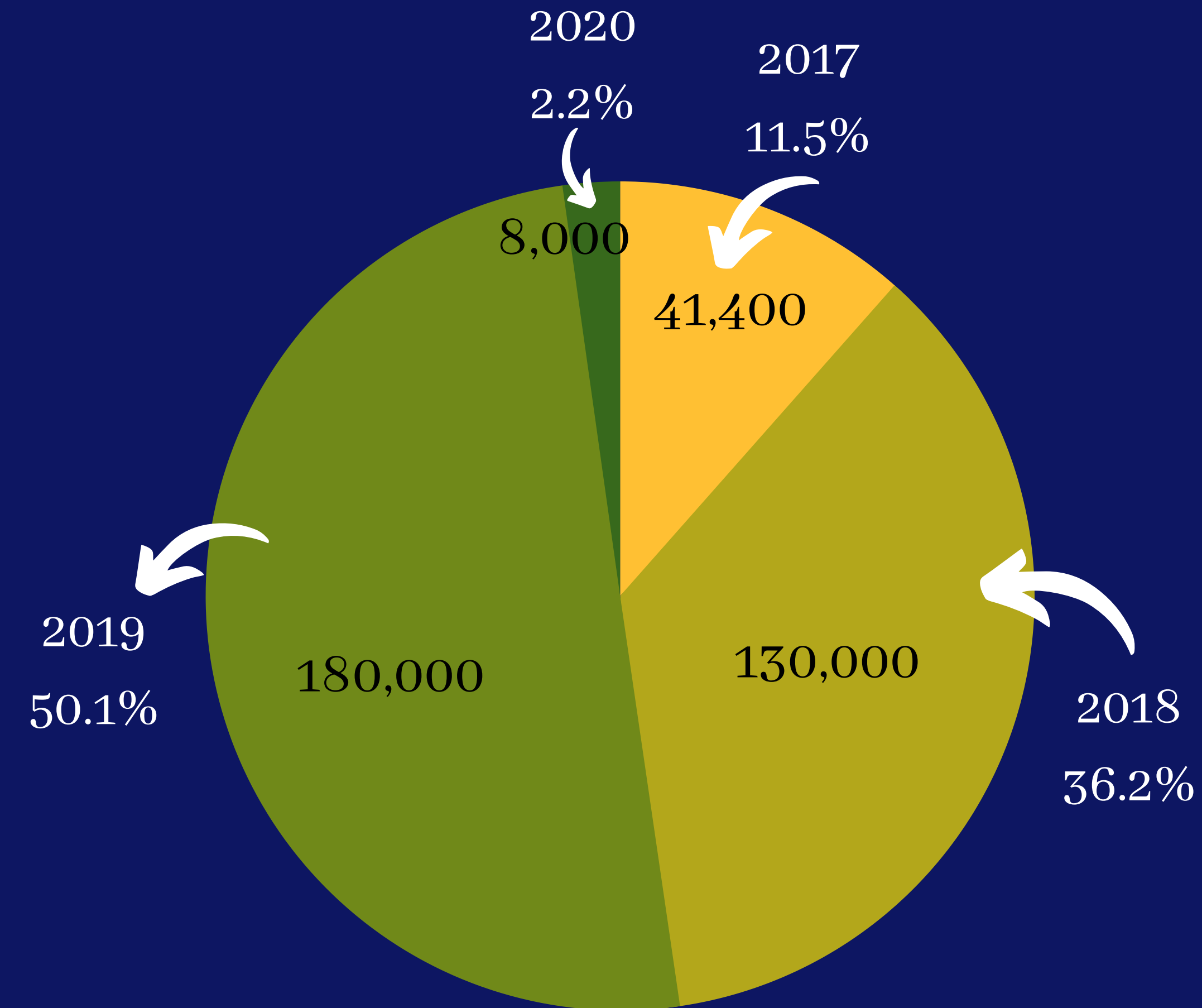


# TESTIMONY CUSTOMER





# Total Membership 2017 - 2020





# QR CODE WEBSITE



 <http://www.mooshicar.com/>

 60 12-213 3323

# REGISTER FORM MANUAL @ ONLINE

Manual



**CAR REPLACEMENT PROGRAM APPLICATION FORM**

**APPLICANT PARTICULARS**

Name :

I/C No :

Address :

Tel. No. :  (O)  (H/P)

**VEHICLE PARTICULARS**

Reg. No  Model

Year  Manufacturer

**PACKAGE**

☐ RM138 Annual Fee (Benefit : Ten (10) days car replacement)

☐ RM 80 Annual Fee (Benefit : Five (5) days car replacement)

**PAYMENT MODE**

BANK ACCOUNT INFO  
MOOSHICAR SDN BHD : AMBANK 0722 01200 2564

☐ Cash ☐ Website ☐ Online Transfer

☐ Credit Card ☐ Debit Card ☐ Cheque


☐ CDM (Cash Deposit Machine) Notes :

**STANDING INSTRUCTION**

☐ Agree to Yearly Auto Debit

Expiry Date :  Bank :  ☐ Master Card ☐ Visa

Signature & Date



**MOOSHICAR**  
My Car Replacement Program

HOME ABOUT SERVICES PORTFOLIO REGISTER CONTACT

REGISTER NOW

Fields marked with \* are mandatory.

Car Registration Number\*

Car Brand\*

Car Model\*

Year Manufactured\*

Payment Mode\*

Payment Amount\*

New IC Number\*

Address\*

Full Name\*

Email Address\*

Web





# TO OUR MEMBER

## REPLACEMENT CAR PROGRAM

PARTICIPANT CAR REGISTRATION	POLICY NUMBER / NOMBOR POLISI
WXP5839	A0023201904006
	PACKAGE / PAKEJ
	RM180 [5] DAYS / HARI
	PERIOD OF INSURANCE / TEMPOR INSURANS
	From / Dari : 17/04/2019
	To / Hingga : 16/04/2020

### Name of Participate & Address / Nama Peserta & Alamat:

Isma Hafizz Bin Bahar  
F 26 Lorong 9  
Kg Baru Nelayan  
45300 Sungai Besar  
Selangor

Telephone / Telefon : 013-4749191

Business Registration No/ NRIC No. : 880101-08-7079  
No. Pendaftaran Perniagaan/ No K.P.  
Vehicle Use : Private Car for Private Use  
Kegunaan Kenderaan  
Seating Capacity Including Driver : 5  
Muatan Tempat Duduk Termasuk Pemandu  
Car Brand : Proton  
Jenama Kereta  
Make / Model : Persona  
Buatan Jenis Badan :  
Year of Manufacture :  
Tahun Diperbuat :

THIS POLICY IS EXTENDED TO COVER SOUTH/EAST MALAYSIA WITH EFFECT FROM THE DATE OF COMMENCEMENT OF COVERAGE FOR REGISTERED VEHICLE FOR A PERIOD OF (1) ONE YEAR UNLIMITED TIME \*subject to Terms & Conditions.

We delighted to Welcome you as our Valued Customer and Thank You for choosing us to assist you in our Program "My Car Replacement Friend". We look forward for your continuous support and assure to give attention and service in time of need.

Helpline : 1-300-88-1323 / 012-213 3323 / 019-300 6131

POLICY DOCUMENT



**MOOSHICAR SDN.BHD™**  
*My Car Replacement Friend*

Car accident? Stolen?  
Do not worry. Mooshicar  
is here  
to help you !

Hurry, visit us at  
email : [info@mooshicar.com](mailto:info@mooshicar.com)  
[www.mooshicar.com](http://www.mooshicar.com)

or call  
**603-2714 3223**

Helpline  
**1-300 881 323**

\*Terms and Conditions apply

FILE MOOSHICAR

24 HOUR HELPLINE  
**1-300-881-323**

[info@mooshicar.com](mailto:info@mooshicar.com)  
[www.mooshicar.com](http://www.mooshicar.com)

*My Car Replacement Friend*

## STICKER CAR

MOOSHICAR SDN. BHD. (571439-P)		Official Receipt	
No. 23, 1st Floor, Bangunan Tong Nam, Jalan Travers, 50470 Kuala Lumpur.		No. 10409	
Tel: 603 - 2273 3323 Fax: 603 - 2260 3323			
Received from	Date:		
The sum of : Ringgit			
Being payment of			
RM			
<input type="checkbox"/> Cash	<input type="checkbox"/> Cheque No.		
<input type="checkbox"/> Credit Card	Issued by		Authorised by

RECEIPT

# PENDAFTARAN HARTA INTELEK DAN HAK CIPTA



Perbadanan Harta Intelek Malaysia  
Intellectual Property Corporation of Malaysia

TRADE MARKS ACT 1976  
TRADE MARKS REGULATIONS 1997

CERTIFICATE OF REGISTRATION  
(Regulation 54)



Trade mark no : 2013016110

To : MOOSHICAR SDN BHD

I HEREBY CERTIFY THAT under the provisions of the Trade Marks Act 1976 and the Trade Marks Regulations 1997, the above-numbered trade mark has been registered in your name as proprietor of the said trade mark in the Register for a period of ten (10) years from 26/11/2013 to 26/11/2023 in Class 39 in respect of the following services with condition:

CAR REPLACEMENT (CAR RENTAL SERVICES) INCLUDED IN CLASS 39.

*Registration of this Trade Mark shall give no right to the exclusive use of the words "My Car Replacement Friend"*

(ABDUL AZIZ B. ISMAIL)  
for REGISTRAR OF TRADE MARKS  
MALAYSIA

DATE ISSUED 26/05/2015



AKTA HAK CIPTA 1987  
PERATURAN-PERATURAN HAK CIPTA (PEMBERITAHUAN SUKARELA)  
2012

SIJIL PEMBERITAHUAN HAK CIPTA  
[Subperaturan 8(2)]

No. Pemberitahuan : CRLY66009790

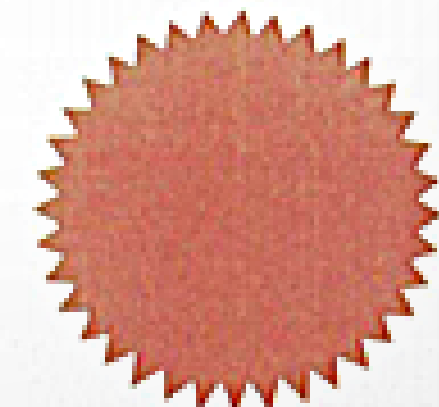
Tajuk Karya : MOOSHICAR SDN BHD COMPANY  
PROFILE AND TERMS & CONDITION

Jenis Karya : SASTERA

Tarikh Pemberitahuan : 26 MAC 2014

Saya dengan ini mengesahkan di bawah Akta Hak Cipta 1987 (Akta 332) dan Peraturan-Peraturan Hak Cipta (Pemberitahuan Sukarela) 2012 bahawa karya hak cipta dengan No. Pemberitahuan seperti di atas bagi pemohon NADARAJA A/L SHANMUGAM (631012106517) sebagai PEMUNYA dan PENCIPTA telah didaftarkan ke dalam Daftar Hak Cipta menurut seksyen 26B Akta Hak Cipta 1987 (Akta 332).

DATO' AZIZAN MOHAMAD SIDIN  
PENGAWAL HAK CIPTA  
MALAYSIA





# PEJABAT POS BUKIT ANGKASA







# UNIT UDARA SUBANG

25.8.2019 Presentation at  
Pengkalan Unit Udara Subang.

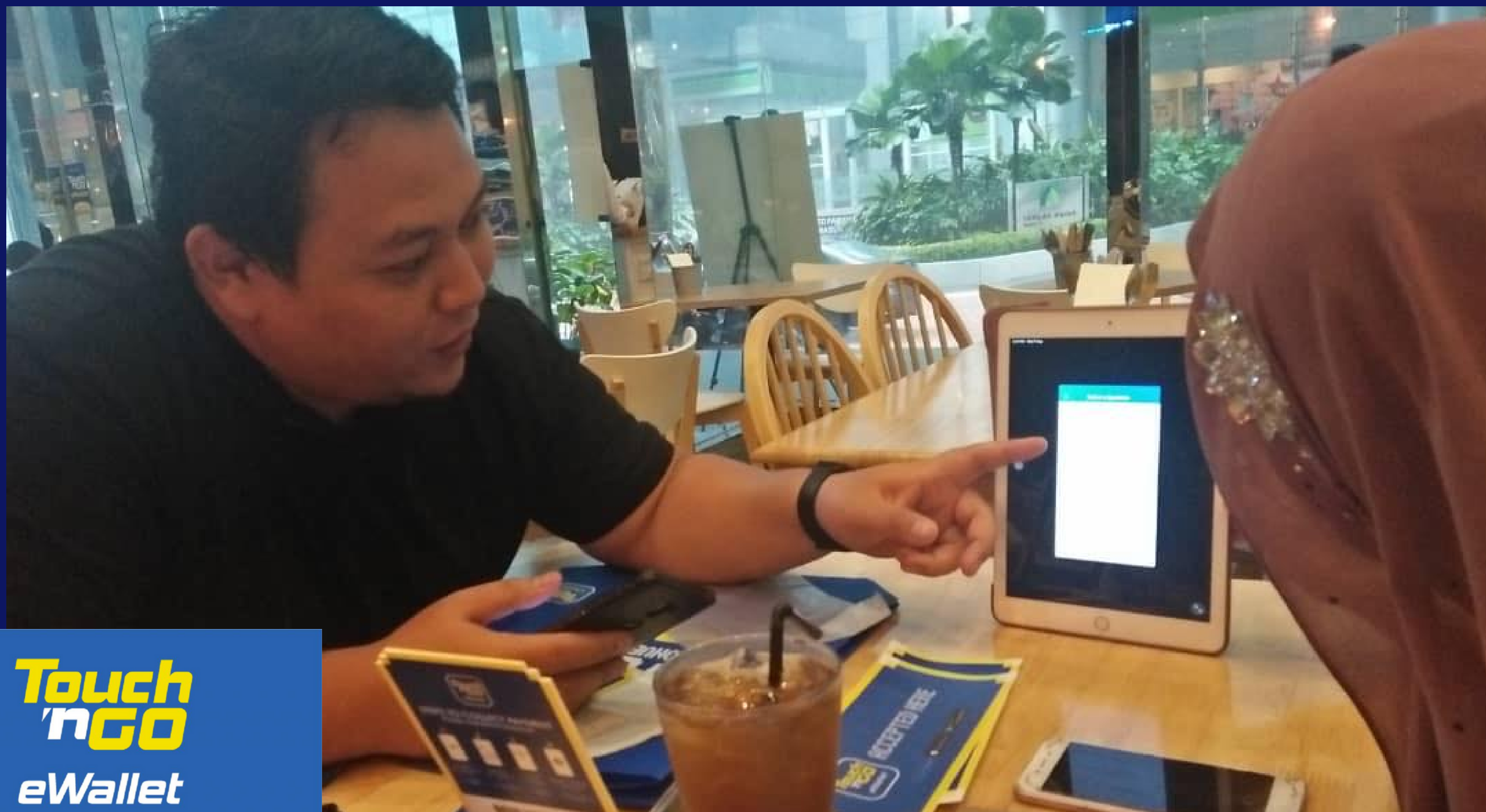


# THR RAGA RADIO





# TOUCH'N GO EWALLET



**Touch  
'nGO**  
eWallet





